

Visy's Recycled Paper Mill – Reservoir

COMMUNITY UPDATE – DECEMBER 2022

Community Meeting

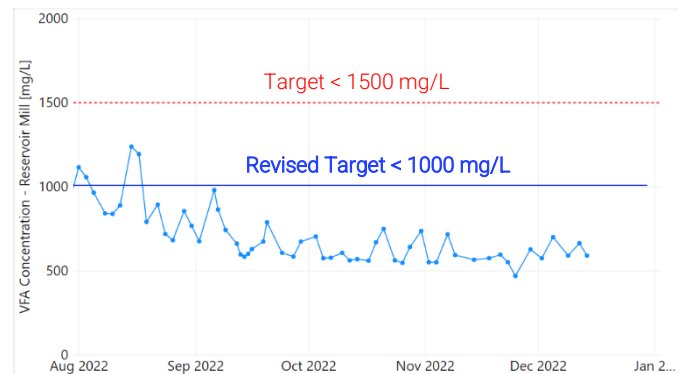
The second Visy community meeting was held on 5 December 2022 involving Visy and EPA representatives, independent odour experts and residents. The meeting covered the most recent results of VISY's odour management program and shared insights from the Visy and EPA odour experts from their field odour surveys. Additionally, progress was shared regarding recent installations to mitigate odour with a Q&A session held at the end.

A copy of the presentation (and previous community meetings) will be available on request via the VISY Reservoir page, <https://www.visy.com.au/vp2reservoir>. This portal can also be used to provide feedback on any noted odour events directly to VISY or to request for a mill tour. We thank the EPA and the community for a constructive discussion and look forward to conducting further meetings in 2023.

Sanitisation Program – Treatment and Measurement

The modern sanitisation program in the mill continues to operate effectively to manage Volatile Fatty Acids (VFA) in the water system. These compounds are generated through bacterial growth and can be a cause for odour due to their very low odour thresholds.

The initial target was to maintain VFA's of below 1500 mg/L. Through enhancements we were able to revise our target to less than 1000 mg/L. Over the Nov-Dec period the average VFA was 593 mg/L, a significantly better result than our target.



Hood Exhaust Dispersion Stack Installation

The hood exhaust system upgrade was completed and commissioned on 13 December 2022. We expedited these works, which were completed more than two months ahead of schedule. The new stacks are designed to meet the EPA's requirements to improve the dispersion of odour thus reducing the level of odour impact at ground level.



Left: Old hood exhaust #2 stack.

Right: New vertical #2 stack.

Roof Exhaust Fan Project

Ongoing engineering designs are being considered for installation of the new roof exhaust stacks. Such works require significant design consideration to ensure that their placement does not compromise the safety and integrity of the roof structure. Visy are working on identifying a solution that can be achieved in the quickest timeframe with confidence in its integrity. We will provide an update on progress in January 2023.

Odour Monitoring

Regular ongoing odour surveys are being completed by Visy's independent odour expert Jim Demetriou (AOCS) in consultation with Chris Bydder, the EPA odour expert. The surveys will provide important feedback on the background odour in the community and improvements after each odour mitigation action is complete.

Contacting Visy

If you require further information, please contact Visy by emailing to CommunityFeedback@visy.com.au. Enquiries for a mill visit can be made via the Visy Website, <https://www.visy.com.au/vp2reservoir>.